



Industry:
Wireless Systems

DBSync Products:
Salesforce Replication

Website:
www.ruckuswireless.com

Ruckus Wireless Customer Partner Portal Consumption

Ruckus Wireless is a global supplier of advanced wireless systems, approached us for help integrating their knowledge articles for customers into the Salesforce database. Using DBSync, they were able to replicate their database and integrate the data into their high volume website in order to boost access, efficiency, and reduce costs.

Challenges

- Access to knowledge articles not tied into Salesforce tracking
- Restrictions in cloud data access, data access metering and latency
- Customer needed to replicate knowledgebase articles into web application database

Solutions

- DBSync for Salesforce Replication
- Seamless replication of data to their database
- Established frequent, automatic database updates

Results

- Knowledge articles integrated into Salesforce
- Leveraged existing investment in their portals
- Improved performance
- Avoided excessive licensing fees



DBSync Inc

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